with a grace period of 5 years at the standard variable rats applicable to all World Bank loans (current rate8.5 per cent p.a.), details of which are as follows: —

I. Conversion of wet to process of following cement plants (loan through ICICI and IDBI)	$163.5 million
1. Associated Cement Co. Ltd. Madhukkarai, Tamil Nadu .	—$ 12·1 million
2. Associated Cement Co. Ltd., Shahabad, Karnataka (plus) trianing and technical assistance.	—$ 28·0 million
3. India Cements Limited, Sankarnagar, Tamil Nadu .	—$ 38·6 million
4. Birla Jute & Industries Satna, Madhya Pradesh . .	—$ 24·7 million
5. Cement Corporation of India Mandhar, Madhya Pradesh .	—$ 24·9 million
6. K.C.P. Limited, Macherlea, A.P.	—$ 4·7 million
7. Shree Digivijay Cement Co. Ltd., Sikka, Gujarat. . .	—$ 28 7 million

II. Grant of $ 1.5 million to 1CICI for carrying out sub-sector level training and technical assis tance,

III. $ 35 million direct loan to ICICI (with Government of India Guarantee) for re-lending to pro jects undertaking programme of modernisation, rehabilitation, ener gy conservation, productivity imp rovement etc. of cement plants.

System for the redress of public grievances

871. SHRIMATI RATAN KUMARI: Will the Minister of COMMUNICATIONS be pleased to state;

(a) whether his Ministry has evolved any system for the redress of public grievances complaints, if so, the details thereof;

(b) whether his Ministry has received any complaints about malfunctioning and misbahaviour against the postal staff in Delhi/New Delhi Post
Offices during the last one year;

(c) if so, what is the number and the nature thereof;

(d) what are the details of the action taken in each case; and

(e) what is the number of such cases which are still pending final decision and since when?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS CSHRT RAM NIWAS MIRDHA): (a) Department of Posts has a well established mechanism for the redressal of Public grievances/complaints at the Postal Directorate Circle Region and Division levels.

(b) and (c) 443 complaints were received during the last one year which related to misbehaviour by the Postal staff with members of public.

(d) and (e) In 24 cases the officials found guilty were punished. In 300 cases, the officials alleged to have misbehaved have suitably been warned. 88 cases were closed due to want of adequate proof against the officials. In 31 cases, the departmental enquiries are in progress.

TJHF Communication system at Fazllka

872. SHRI F. M. KHAN: Will the Minister of COMMUNICATIONS be pleased to refer to the answer to Un-starred Question 1435 given in the Rajya Sabha on the 10th March, 1986 and state:

(a) whether the UHF communications system at Fazilka in Punjab which was targetted to be commissioned by the end of March, 1986 has not been commissioned so far. if so, what are the reasons for the delay in this regard and by when it is likely to be commissioned now:

(b) whether this system has got canabilitiec for being uFe<j in T-V., Transmission; if so, by when its use